



# Royal Telephone Company Application for Service IPTV

<b>*Office Use*</b>	
Number Assigned _____	
PIC ID _____	CBR _____
CATV _____	CAN _____

Employment \_\_\_\_\_

Name \_\_\_\_\_

Physical Address \_\_\_\_\_

Billing Address (PO Box) \_\_\_\_\_

City \_\_\_\_\_ State IA Zip 513

County (911 use) CLAY O'BRIEN EMAIL BILL YES NO EMAIL \_\_\_\_\_

Do you want a NON PUBLISHED or PUBLISHED telephone number? \_\_\_\_\_ Date \_\_\_\_\_

Do you want Long Distance Telephone Service? YES NO

Carrier \_\_\_\_\_

PIC Freeze? \_\_\_\_\_ (All requests for long distance carrier changes will be rejected unless notification is received from you prior to receipt of such request.)

Wire Maintenance \$3.00/month (301) YES NO (by selecting this service Royal Telephone Co. will do inside repairs on telephone wiring at no additional cost to you.)

Frequently Selected Telephone Features

Free services: \_\_\_\_\_ 900 & 976 Blocking (717) \_\_\_\_\_ Non-Published (117) \_\_\_\_\_ Toll Denial 800 (716A)

Charges for the following feature are \$1.00 per month: \_\_\_\_\_ Call Forwarding (714) \_\_\_\_\_ Speed Call (715) \_\_\_\_\_ Call Waiting (718)

\_\_\_\_\_ 3 Way Calling (719) \_\_\_\_\_ Call Return (727) Charge for the following feature \$2.00: \_\_\_\_\_ Terminating Call MNGT (710)

Residence Dial Tone \$18.00 (101)	Residence Dial Tone 2 <sup>nd</sup> Line \$18.00 (102)	Business Dial Tone \$18.00 (111)
ARC Res 2.50 (128AR)	ARC Bus 2.50 (129AR)	ARC Multi Bus 3.00 (130AR)
Multi Line Bus \$9.20 (505)	Single Line Res. \$6.50 (501)	Single Line Bus. \$6.50 (503)
Clay Co. E911 \$1.00 (621)	O'Brien Co. E911 \$1.00 (671)	
Caller ID – Number & Name \$5.98 (720)	Caller ID – Waiting \$1.00 (722)	Internet & IPTV No Phone (INNPH)
_____ 25Meg SDSL \$45.95	_____ 50Meg SDSL \$55.95	_____ 75Meg SDSL \$65.95
_____ 100Meg SDSL \$85.95	_____ Internet Only No Phone (INONP)	_____ Tier 3 \$105.00 (IPBAS)
_____ Local Broadcast Fee (103LB)	_____ Free DVR (FR540)	
_____ Free Voice Mail (FRVML)	_____ Free Caller ID # & Name (FRCID)	_____ Free HDMI Cable (FRHDM)
_____ 140 IPTV Box \$3.00 (IP140)	_____ 540 IPTV DVR Box \$14.00 (IP540)	_____ Tier 1 \$42.50 (IPBB)
_____ Free 140 IPTV Box (FR140)	_____ COMMERCIAL SPORT PACKAGE \$75.00 (IPCSP)	_____ IPTV W/Phone (IPWP)
_____ IPTV No Phone (IPNP)	_____ Digital Basic No Int	
_____ \$105.00 (DBNPI)L	_____ Broadcast Basic No Int \$42.50(BBNPI)	_____ Tier 2 \$96.00 (IPT2)
_____ CBOL		

Additional features: \_\_\_\_\_

**CPNI INFORMATION**

Name on Account \_\_\_\_\_ (Who is responsible for the bill)

**Authentication Question for residential customers:** In what city were you born?

Your Answer: \_\_\_\_\_  
(Please make sure everyone you list below knows this answer)

**Authentication Question for business customers:** What is your specialty?

Your Answer: \_\_\_\_\_  
(Please make sure everyone you list below knows this answer)

Please list the names of those people who can make changes and/or have access personal information that would not be listed in the telephone directory, within your account. Such as call features, long distance records and payment history and other information.

- 1.) \_\_\_\_\_
- 2.) \_\_\_\_\_
- 3.) \_\_\_\_\_
- 4.) \_\_\_\_\_

The undersigned will acknowledge that only the applicant (the name on the account) and those you delegate on this application will be allowed to make changes to this account and/or access information regarding telephone services. In making this application the undersigned agrees to the rules and regulations of the Royal Telephone Company as set forth by the exchange tariff and to any general charges in the rules or rates for the services furnished under this application.

**Applicants Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Deposits/ Hook Up/ Etc. Applied to New Account**  
(Deposits are refundable after 1 year of good credit)

Telephone Service

\_\_\_\_\_ \$57.00 Deposit 2 months of basic phone service plus any extra features (815)  
\_\_\_\_\_ \$20.00 Connection charge 1 service (800)  
\_\_\_\_\_ \$15.00 connection charge 2 services (801)  
\_\_\_\_\_ \$0.00 connection charge 3 services free (799)

\$ \_\_\_\_\_ Total

Internet

\_\_\_\_\_ \$25.00 Installation fee (waived with 6 month agreement) (907C)  
\_\_\_\_\_ \$5.00/Month SecureIT Anti-Virus Protection (919i)  
\_\_\_\_\_ \$14.95 SecureIT Remote Assistance Install (required) (918i)  
\_\_\_\_\_ \$45.95, \$55.95, \$65.95, \$85.95 Deposit (934i)  
\_\_\_\_\_ \$20.00 Connection charge 1 service (800)

\$ \_\_\_\_\_ Total

IPTV Television

\_\_\_\_\_ \$105.00 Deposit 1 month for Tier 3 plus any extra box charge (134C)  
\_\_\_\_\_ \$96.00 Deposit 1 month for Tier 2 plus any extra box charges (134C)  
\_\_\_\_\_ \$42.50 Deposit 1 month for Tier 1 plus any extra box charge (134C)  
\_\_\_\_\_ \$20.00 Connection charge 1 service (800)

\$ \_\_\_\_\_ Total

\_\_\_\_\_ \$8.00 Service Call Charge (802, 802C, 802i)